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Cronan O'Connell
Vice President-Federal Regulatory

RECEIVED

August 2, 2004

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW, TW-A325 Washington, DC 20554 AUG - 2 2004

Federal Communications Commission Office of Secretary

RE:

Owest ONA Nondiscrimination Report

CC Docket No. 88-2, Phase I, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the FCC Orders¹ concerning Qwest Communications International, Inc., ("Qwest") ONA Plans, Qwest hereby submits its ONA Nondiscrimination Report for the second quarter of 2004. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the FCC in CC Docket 88-2, Phase 1, MO&O on Reconsideration, Appendix B.

This report also includes the categories of Public Access Lines in accordance with CC Docket 96-128, implementing Section 276 of the Telecom Act.

Acknowledgement of date of receipt of this submission is requested. A duplicate of this letter is provided for this purpose.

Please contact me if you have questions.

Sincerely

cc:

As. Janice Myles

Attachment

No. of Copies rec'd OT/ List ABCDE

¹ See In the Matter of Filing and Review of Open Network Architecture Plans Memorandum Opinion and Order, 5 FCC Rcd. 3103 (1990) and Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd. 3084 (1990). Also See In the Matter of Implementation of the Pay TelephoneReclassification and Compensation Provisions of the Telecommunications Act of 1996, 11 FCC Rcd. 20541(1996).

A1 - Business Total Orders 178359 Average Interval 149327 Average Interval		AFFILIATE	<u>i </u>	ALL OTHERS
Due Dates Missed 1673 (In Days) 2207 (In Days) % Due Dates Missed 0.94% 4 1.48% 4 0 0 0 0 0 0 0 0 0	A1 - Business			_
% Due Dates Missed 0.94% 4 1.45% 4 A2 - PBX 70al Orders 783 Average Interval 6488 Average Interval Due Dates Missed 21 (In Days) 220 (In Days) % Due Dates Missed 2.68% 6 3.39% 7 0 0 0 0 A3 - Centrex Total Orders 15306 Average Interval 22611 Average Interval Due Dates Missed 211 (In Days) 319 (In Days) % Due Dates Missed 1.38% 4 1.41% 5 0 0 0 0 A4 - WATS Total Orders 150 Average Interval 916 Average Interval Due Dates Missed 1 (In Days) 5 (In Days) % Due Dates Missed 0 Average Interval 0 Average Interval Due Dates Missed No Activity 0 No Activity 0 % Due Dates Missed 0 (In Days) 0 <td< td=""><td>Total Orders</td><td>178359</td><td>Average Interval</td><td>149327 Average Interval</td></td<>	Total Orders	178359	Average Interval	149327 Average Interval
Total Orders	Due Dates Missed	1673	(In Days)	2207 (in Days)
A2 - PBX Total Orders 783 Average Interval 6488 Average Interval 220 (In Days)	% Due Dates Missed	0.94%	4	1.48% 4
Total Orders 783 Person of the Position of the Positio			0	0
Due Dates Missed 21	A2 - PBX			
% Due Dates Missed 2.68% 6 3.39% 7 A3 - Centrex 7 0 0 Total Orders 15306 Average Interval 22611 Average Interval Due Dates Missed 211 (In Days) 319 (In Days) % Due Dates Missed 1.38% 4 1.41% 5 0 0 0 0 A4 - WATS 150 Average Interval 916 Average Interval Due Dates Missed 1 (In Days) 5 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 A6 - Feature Group A 1 Average Interval 53 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed <td>Total Orders</td> <td>783</td> <td>Average interval</td> <td>6488 Average Interval</td>	Total Orders	783	Average interval	6488 Average Interval
A3 - Centrex Total Orders 15306 Average Interval 22611 Average Interval Due Dates Missed 211 (In Days) 319 (In Days)	Due Dates Missed	21	(In Days)	220 (In Days)
A3 - Centrex Total Orders 15306 Average Interval 22611 Average Interval Due Dates Missed 211 (In Days) 319 (In Days)	% Due Dates Missed	2.68%	6	3.39% 7
Total Orders 15306 Average Interval 22611 Average Interval Due Dates Missed 211 (In Days) 319 (In Days) % Due Dates Missed 1.38% 4 1.41% 5 0 0 0 0 A4 - WATS Total Orders 150 Average Interval 916 Average Interval Due Dates Missed 1 (In Days) 5 (In Days) % Due Dates Missed 0 Average Interval 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 A6 - Feature Group A Total Orders 2 Average Interval 53 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (0	0
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A4 - WATS Total Orders 150 Average Interval 916 91	Due Dates Missed	211	(In Days)	319 (In Days)
A4 - WATS Total Orders 150 Average Interval 916 Average Interval Due Dates Missed 1 (In Days) 5 (In Days) % Due Dates Missed 0.67% 3 0.55% 3 0 0 0 0 A5 - Mobile Total Orders 0 Average Interval 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) 0 % Due Dates Missed 0 (In Days) 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 0 0 2 A7 - Foreign Exchange 0 0 2	% Due Dates Missed	1.38%	4	1.41% 5
Total Orders 150 Average Interval 916 Average Interval Due Dates Missed 1 (In Days) 5 (In Days) % Due Dates Missed 0.67% 3 0.55% 3 0 0 0 A5 - Mobile Total Orders 0 Average Interval 0 Average Interval 0 Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 0 A6 - Feature Group A Total Orders 2 Average Interval 53 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0.00% 3 0.00% 4 0 2			0	0
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A5 - Mobile Total Orders 0 Average Interval 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Deys) % Due Dates Missed No Activity 0 No Activity 0 A6 - Feature Group A 0 0 0 Total Orders 2 Average Interval 53 Average Interval Due Dates Missed 0 (In Days) 0 (In Deys) % Due Dates Missed 0.00% 3 0.00% 4 0 2 A7 - Foreign Exchange 2 Average Interval 2	% Due Dates Missed	0.67%	3	· · · · · · · · · · · · · · · · · · ·
Total Orders 0 Average Interval 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 0 A6 - Feature Group A 0 No Activity 0 Total Orders 2 Average Interval 53 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed 0.00% 3 0.00% 4 0 2 A7 - Foreign Exchange 2 Average Interval 2 Average Interval			0	. 0
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% Due Dates Missed 0.00% 3 0.00% 4 0 2 A7 - Foreign Exchange	Total Orders	2	Average interval	53 Average Interval
0 2 A7 - Foreign Exchange	Due Dates Missed	0	(In Days)	0 (in Days)
A7 - Foreign Exchange	% Due Dates Missed	0.00%	3	0.00% 4
	4		0	2
Total Orders 162 Average Interval 426 Average Interval	A7 - Foreign Exchange			
	Total Orders	162	Average Interval	426 Average Interval
Due Dates Missed 3 (In Days) 15 (In Days)	Due Dates Missed	3	(In Days)	15 (in Days)
% Due Dates Missed 1.85% 3 3.52% 3	% Due Dates Missed	1.85%		
0 0			0	0

AFFILIATE_			ALL OTHERS	
B1 - Feature Group B	_			
Total Orders	0	Average Interval	49	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	0	2.04%	11
	•	0		5
B2 - Feature Group D				
Total Orders	0	Average Interval	2199	Average interval
Due Dates Missed	0	(in Days)	79	(in Days)
% Due Dates Missed	No Activity	0	3.59%	17
	•	0		6
B3 - DID				
Total Orders	259	Average Interval	6239	Average Interval
Due Dates Missed	90	(in Days)	1037	(In Days)
% Due Dates Missed	34.75%	16	16.62%	12
		1		2

AFFILIATE		<u> </u>	ALL OTHE	RS
C1 - Packet DDD Line				
Total Orders	9	Average Interval	41	Average Interval
Due Dates Missed	0	(in Days)	2	(in Days)
% Due Dates Missed	0.00%	3	4.88%	7
		0		0
C2 - Packet Synchronoi	us Access			
Total Orders	22	Average Interval	8436	Average Interval
Due Dates Missed	7	(In Days)	471	(in Days)
% Due Dates Missed	31.82%	23	5.58%	10
		0		5
C3 - Packet Asynchrono	ous Access			
Total Orders	. 0	Average interval	0	Average interval
Due Dates Missed	0	(in Days)	0	(in Days)
% Due Dates Missed	No Activity	0	No Activity	0
	-	0	_	0

AFFILIATE		<u> </u>	ALL OTHERS	
D1 - Protective Alarm				
Total Orders	2	Average Interval	71	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	3	4.23%	5
		0		0
D2 - Protective Relay				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
	•	0		.0
D3 - Control Circuit				
Total Orders	0	Average Interval	. 0	Average Interval
Due Dates Missed	0	(In Days)	0	(in Days)
% Due Dates Missed	No Activity	0	No Activity	0
	•	0	•	0
	*******	*****************	***********	******

	AFFILIATE	<u>: </u>	ALL OTHE	RS
E1 - Telegraph 75 Baud				
Total Orders	9	Average interval	31	Average Interval
Due Dates Missed	0	(In Days)	4	(In Days)
% Due Dates Missed	0.00%	5	12.90%	11
		0		1
E2 - Telegraph 150 Baud				
Total Orders	0	Average Interval	2	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	45
•	-	0		0

AFFILIATE		ALL OTHERS		
F1 - Voice, Non-Switch	ed Line			
Total Orders	0	Average Interval	203	Average interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	0	2.46%	5
	•	0		4
F2 - Voice, Switched Li	ine			
Total Orders		Average Interval	783	Average Interval
Due Dates Missed	0	(In Days)	105	(In Days)
% Due Dates Missed	0.00%	9	13.41%	12
		0		3
F3 - Voice, Switched Ti	runk			
Total Orders		Average Interval	1271	Average Interval
Due Dates Missed	0	(In Days)	86	(In Days)
% Due Dates Missed	No Activity	0	6.77%	17
		0		7
F4 - Voice and Tone, R	adio Land Line	-		-
Total Orders		Average Interval	2	Average Interval
Due Dates Missed	0	(in Days)	0	(in Days)
% Due Dates Missed	No Activity	0	0.00%	6
	,	0	, , , , , , , , , , , , , , , , , , ,	2
F5 - Data, Low Speed		•		_
Total Orders	0	Average Interval	35	Average Interval
Due Dates Missed	Ô	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	0	5.71%	7
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F6 - Basic Data and Vo	ice	•		•
Total Orders		Average Interval	1249	Average Interval
Due Dates Missed	1	(In Days)	85	(in Days)
% Due Dates Missed	33.33%	23	6.81%	9
70 Duo Duito 11113000	30,00,0	0	0.0170	3
F7 - Voice/Data PSN Ac	cess Tie Trunk	•		J
Total Orders	0	Average interval	224	Average interval
Due Dates Missed	Ö	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	0	3.13%	8
70 Dao Dataa 711.0000		0	0.7070	6
F8 - Voice/Data SSN Ac	CASS	G		J
Total Orders		Average Interval	292	Average interval
Due Dates Missed	0	(In Days)	46	(in Days)
% Due Dates Missed	No Activity	0	15.75%	21
70 Dae Dates Misses	no nonvity	Ö	10.1070	1
F9 - Voice/Data SSN Int	ermachine Trun			•
Total Orders		Average Interval	n	Average Interval
Due Dates Missed	ő	(in Days)	ő	(in Days)
% Due Dates Missed	No Activity	0	No Activity	0
70 Due Dates Misseu	NO Activity	0	NO Activity	Ŏ
F10 - Data Extension, V	nice Grade	0		J
Total Orders		Average interval	n	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	(III Days)	No Activity	(iii Days) 0
4 DAE DOICS MISSER	HO ACTIVITY	0	ito Activity	0
F11 - Voice Grade Telep	hoto and Escei	•		U
Total Orders		Average Interval	٨	Average interval
Due Dates Missed	0		0	(in Days)
DUE DAIES MISSEU	U	(in Days)	U	(III Dega)

% Due Dates Missed	No Activity	0	No Activity	0
	•	0		· O
F12 - Protective Relay, \	/oice Grade			
Total Orders	0 /	Average Interval	0 🛦	verage interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
	•	0	•	0 -

	AFFILIATE		ALL OTHE	RS
G1 - Program Audio, 20	0-3500 Hz	 _		
Total Orders	0	Average Interval	7	Average interval
Due Dates Missed	0	(In Days)	0	(in Days)
% Due Dates Missed	No Activity	0	0.00%	12
		0		0
G2 - Program Audio, 10	0-5000 Hz			
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0
G3 - Program Audio, 50	-8000 Hz			
Total Orders	0	Average Interval	13	Average interval
Due Dates Missed	0	(In Da ys)	0	(in Days)
% Due Dates Missed	No Activity	0	0.00%	6
		0		0
G4 - Program Audio, 50	-15000 Hz			
Total Orders	2	Average Interval	9	Average interval
Due Dates Missed	0	(In Days)	1	(in Days)
% Due Dates Missed	0.00%	4	11.11%	12
		0		0
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	AFFILIATE	<u> </u>	ALL OTHE	RS
H1 - TV Channel 1 Way	15 kHz Audio			
Total Orders	0	Average Interval	25	Average Interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	0	20.00%	8 .
	-	0		3
H2 - TV Channel 1 Way	5 kHz Audio			
Total Orders	0	Average interval	0	Average Interval
Due Dates Missed	0	(in Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
	_	0	_	0
	*********		************	

AFFILIATE		ALL OTHERS		
I1 - Digital Voice Circuit	•			
Total Orders	0	Average interval	56	Average Interval
Due Dates Missed	0	(in Days)	9	(In Days)
% Due Dates Missed	No Activity	0	16.07%	6
	-	0		0
12 - Digital Data, 2.4 kbps				
Total Orders	0	Average interval	. 57	Average Interval
Due Dates Missed	0	(In Days)	. 3	(In Days)
% Due Dates Missed	No Activity	0	5.26%	4
	-	0		0
13 - Digital Data, 4.8 kbps				
Total Orders	0	Average Interval	0	Average interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
	•	0	-	0
14 - Digital Data, 9.6 kbps				
Total Orders	0	Average Interval	193	Average Interval
Due Dates Missed	0	(in Days)	10	(in Days)
% Due Dates Missed	No Activity	0	5.18%	9
		0		5
15 - Digital Data, 56 kbps				
Total Orders	0	Average interval	62	Average Interval
Due Dates Missed	0	(In Days)	14	(in Days)
% Due Dates Missed	No Activity	0	22.58%	19
	•	0		1
**********	*****	******	**************	*******

	<u>AFFILIATE</u>	_	ALL OTHE	<u>RS</u>
J1 - Dedicated Hicap Digit	tal, 1.544 mbps			
Total Orders	208 A	verage Interval	46090	Average interval
Due Dates Missed	53 .	(In Days)	4175	(In Days)
% Due Dates Missed	25.48%	18	9.06%	13
		1		5

K1 - Dedicated Hicap Digital, 3.152 mbps Total Orders 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 C2 - Dedicated Hicap Digital, 6.312 mbps Total Orders 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 C3 - Dedicated Hicap Digital, 44.736 mbps Total Orders 8 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	<u> AFFILIATE</u>			ALL OTHERS	
Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 K2 - Dedicated Hicap Digital, 6.312 mbps Total Orders 0 Average Interval 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 K3 - Dedicated Hicap Digital, 44.736 mbps Total Orders 8 Average Interval 2687 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 K4 - Dedicated Hicap Digital, >45 mbps 1 Average Interval 420 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	K1 - Dedicated Hicap D	igital, 3.152 mbj	08		
% Due Dates Missed No Activity 0 0 0 K2 - Dedicated Hicap Digital, 6.312 mbps Total Orders 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 K3 - Dedicated Hicap Digital, 44.736 mbps Total Orders 8 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	Total Orders	0	Average interval	0	Average Interval
Color	Due Dates Missed	0	(In Days)	0	(In Days)
Total Orders 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 K3 - Dedicated Hicap Digital, 44.736 mbps Total Orders 8 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 1 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	% Due Dates Missed	No Activity	0	No Activity	0
Total Orders 0 Average Interval Due Dates Missed 0 (In Days) 0 (In Days) % Due Dates Missed No Activity 0 No Activity 0 K3 - Dedicated Hicap Digital, 44.736 mbps Total Orders 8 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 1 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)			0		0
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% Due Dates Missed No Activity 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Total Orders	. 0	Average Interval	0	Average Interval
Column	Due Dates Missed	0	(In Days)	0	(in Days)
Total Orders 8 Average Interval 2687 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 8 K4 - Dedicated Hicap Digital, >45 mbps 1 Average Interval 420 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	% Due Dates Missed	No Activity	0	No Activity	0
Total Orders 8 Average Interval 2687 Average Interval Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 8 K4 - Dedicated Hicap Digital, >45 mbps 1 Average Interval 420 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)		-	0		0
Due Dates Missed 1 (In Days) 525 (In Days) % Due Dates Missed 12.50% 14 19.54% 18 1 8 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval 420 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	K3 - Dedicated Hicap D	igital, 44.736 mb	ps		
% Due Dates Missed 12.50% 14 19.54% 18 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval Due Dates Missed 4 (In Days) 18 Average Interval (In Days)	Total Orders	8	Average Interval	2687	Average interval
Total Orders Due Dates Missed 1 8 K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval 420 Average Interval 8 (In Days) 8 (In Days)	Due Dates Missed	1	(In Days)	525	(In Days)
K4 - Dedicated Hicap Digital, >45 mbps Total Orders 21 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)	% Due Dates Missed	12.50%	14	19.54%	18
Total Orders 21 Average Interval 420 Average Interval Due Dates Missed 4 (In Days) 83 (In Days)			1		8
Due Dates Missed 4 (In Days) 83 (In Days)	K4 - Dedicated Hicap D	igital, >45 mbps	;		
The Bullet Miles of the Bullet	Total Orders	21	Average Interval	420	Average Interval
	Due Dates Missed	4	(In Days)	83	(In D ays)
% Due Dates Missed 19.05% 8 19.76% 16	% Due Dates Missed	19.05%	8	19.76%	16
1 2			1		2

	AFFILIATE	<u>. </u>	ALL OTHE	RS_
L1 - Smart PAL				
Total Orders	843	Average Interval	1	Average Interval
Due Dates Missed	45	(In Days)	0	(In Days)
% Due Dates Missed	5.34%	10	0.00%	8
		1		0
L2 - Basic PAL				
Total Orders	1876	Average Interval	2129	Average interval
Due Dates Missed	108	(in Days)	45	(In Days)
% Due Dates Missed	5.76%	10	2.11%	5
		0		0

	AFFILIATE		ALL OTHERS
A1 - Business			
Total Tickets	63		72
Average interval in Hrs/Mns	3	17	4 24
A2 - PBX			
Total Tickets	50		647
Average Interval in Hrs/Mns	2	54	2 46
A3 - Centrex			
Total Tickets	47		63
Average Interval in Hrs/Mns	3	2	3 8
A4 - WATS			
Total Tickets	0		4
Average Interval in Hrs/Mns	No Activity		2 6
A5 - Mobile	•		
Total Tickets	. 0		0
Average Interval in Hrs/Mns	No Activity		No Activity
A6 - Feature Group A	•		•
Total Tickets	0		44
Average Interval in Hrs/Mns	No Activity		3 39
A7 - Foreign Exchange	•		
Total Tickets	35		169
Average Interval in Hrs/Mns	1	38	3 15
*******	*******	********	***************************************

	AFFILIATE_		ALL OTHERS	_
B1 - Feature Group B				
Total Tickets	0		9	
Average Interval in Hrs/Mns	No Activity		0	56
B2 - Feature Group D	-			
Total Tickets	0		188	
Average Interval in Hrs/Mns	No Activity		1	15
B3 - DID				
Total Tickets	60		567	
Average Interval in Hrs/Mns	3	15	2	21
**********	******	***********	*************	**********

	AFFILIATE		ALL OTHERS
C1 - Packet DDD Line			
Total Tickets	0		7
Average Interval in Hrs/Mns	No Activity		1 56
C2 - Packet Synchronous	Access		
Total Tickets	1		81
Average Interval in Hrs/Mns	1	3	1 45
C3 - Packet Asynchronou	IS Access		
Total Tickets	0		0
Average Interval in Hrs/Mns	No Activity		No Activity

	<u>AFFILIATE</u>	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	0	27
Average Interval in Hrs/Mns	No Activity	2 43
D2 - Protective Relay		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		·
Total Tickets	0	5
Average Interval in Hrs/Mns	No Activity	3 54
*********	**********	********************************

	AFFILIATE_		ALL OTHERS	
F1 - Voice, Non-Switched				
Total Tickets	0		45	
Average Interval in Hrs/Mns	No Activity		3	2
F2 - Voice, Switched Line	•			
Total Tickets	239		1369	
Average Interval in Hrs/Mns	3	21	3	13
F3 - Voice, Switched Trun	ık			
Total Tickets	137		977	
Average Interval in Hrs/Mns	. 1	38	1	53
F4 - Voice and Tone, Radi	io Land Line			
Total Tickets	0		. 77	
Average Interval in Hrs/Mns	No Activity		2	50
F5 - Data, Low Speed	•			
Total Tickets	. 0		65	
Average Interval in Hrs/Mns	No Activity		2	51
F6 - Basic Data and Voice	•			
Total Tickets	28		2606	
Average Interval in Hrs/Mns	2	28	2	29
F7 - Voice/Data PSN Acce	ss Tie Trunk			
Total Tickets	0		135	
Average Interval in Hrs/Mns	No Activity		1	48
F8 - Voice/Data SSN Acce	5 S			
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
F9 - Voice/Data SSN Inter	machine Trunk			
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
F10 - Data Extension, Voi	ce Grade			
Total Tickets	1		22	
Average Interval in Hrs/Mns	1	49	3	2
F11 - Voice Grade Telephe	oto and Facsimile			
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
F12 - Protective Relay, Vo	ice Grade		_	
Total Tickets	0		8	
Average Interval in Hrs/Mns	No Activity	*****************	3	54 ********

AFFILIATE		ALL OTHERS	
3500 Hz			
0		12	
No Activity		2	2
5000 Hz			
0		4	
No Activity		5	27
000 Hz			
0		27	
No Activity		3	0
5000 Hz			
5		29	
1	30	3	51
	No Activity No Activity No Activity No Activity No Activity No Activity No Activity	No Activity No Activity No Activity No Activity No Activity No Activity The second state of the seco	0 12 No Activity 2 5000 Hz 0 4 No Activity 5 000 Hz 0 27 No Activity 3 5000 Hz 5 29

	<u>AFFILIATE</u>		ALL OTHERS	
H1 - TV Channel 1 Way 15 k	Hz Audio			
Total Tickets	2		23	
Average Interval in Hrs/Mns	4	27	3	2
H2 - TV Channel 1 Way 5 ki	łz Audio			
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
*******	**********	******	********	****

	AFFILIATE		ALL OTHERS
11 - Digital Voice Circuit			
Total Tickets	2		35
Average Interval in Hrs/Mns	0	15	2 10
12 - Digital Data, 2.4 kbps			
Total Tickets	0		51
Average Interval in Hrs/Mns	No Activity		2 14
13 - Digital Data, 4.8 kbps			
Total Tickets	0		2
Average Interval in Hrs/Mns	No Activity		5 5
14 - Digital Data, 9.6 kbps	_		
Total Tickets	0		132
Average Interval in Hrs/Mns	No Activity		2 12
15 - Digital Data, 56 kbps	-		
Total Tickets	5		2977
Average Interval in Hrs/Mns	1	53	2 19
****	*********	**********	************************************

AFFILIATE			ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps			
Total Tickets	259		14679
Average Interval in Hrs/Mns	2	36	2 48
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	AFFILIATE		ALL OTHERS
K1 - Dedicated Hicap Digi	tal, 3.152 mbps		
Total Tickets	0		0
Average Interval in Hrs/Mns	No Activity		No Activity
K2 - Dedicated Hicap Digi	tal, 6.312 mbps		
Total Tickets	0		0
Average Interval in Hrs/Mns	No Activity		No Activity
K3 - Dedicated Hicap Digi	tal, 44.736 mbps		
Total Tickets	5		327
Average Interval in Hrs/Mns	1	52	1 34
K4 - Dedicated Hicap Digi	tal, >45 mbps		
Total Tickets	1341		451
Average Interval in Hrs/Mns	7	7	6 25

	<u>AFFILIATE</u>	ALL OTHERS
L1 - Smart PAL		
Total Tickets	0	. 0
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL	•	
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
***************	*********************	*******************************

	AFFILIATE	ALL OTHERS	
A1 - Business			
Total Tickets	20780	3571 4	
Average Interval in Hrs/Mns	11:20:00	12:43:00	
Due Dates Missed	1562	3054	
% Due Dates Missed	7.52%	8.55%	
A2 - PBX			
Total Tickets	72	1079	• • •
Average Interval in Hrs/Mns	10:30:00	10:27:00	
Due Dates Missed	6	118	
% Due Dates Missed	8.33%	10.94%	
A3 - Centrex			
Total Tickets	3722	7650	
Average Interval in Hrs/Mns	11:30:00	12:04:00	
Due Dates Missed	385	774	
% Due Dates Missed	10.34%	10.12%	
A4 - WATS			
Total Tickets	0	5	
Average Interval in Hrs/Mns	No Activity	2:31:00	
Due Dates Missed	Ō	0	
% Due Dates Missed	0.00%	0.00%	
A5 - Mobile			
Total Tickets	0	4	
Average Interval in Hrs/Mns	No Activity	11:30:00	
Due Dates Missed	Ō	0	
% Due Dates Missed	0.00%	0.00%	
A6 - Feature Group A			
Total Tickets	1	23	
Average Interval in Hrs/Mns	17:44:00	16:26:00	
Due Dates Missed	0	6	
% Due Dates Missed	0.00%	26.09%	
A7 - Foreign Exchange			
Total Tickets	46	254	
Average Interval in Hrs/Mns	14:41:00	12:06:00	
Due Dates Missed	1	18	
% Due Dates Missed	2.17%	7.09%	

	AFFILIATE	ALL OTHERS	
E1 - Telegraph 75 Baud			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	No Activity	
Due Dates Missed	0	0	
% Due Dates Missed	0.00%	0.00%	
E2 - Telegraph 150 Baud			
Total Tickets	0	45	
Average Interval in Hrs/Mns	No Activity	18:53:00	
Due Dates Missed	0	17	
% Due Dates Missed	0.00%	37.78%	•